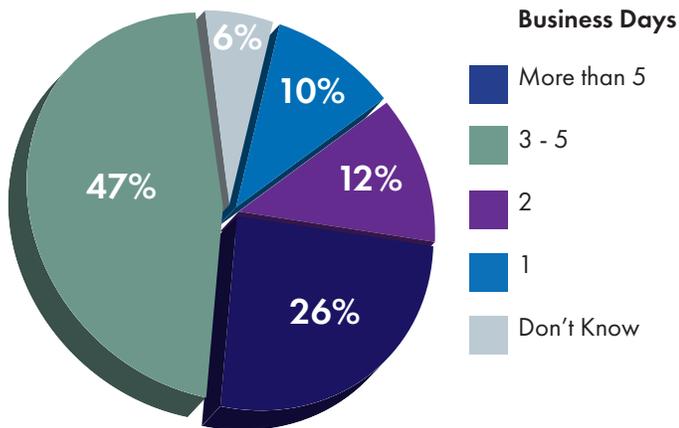




2018 OMA Prior Authorization and Utilization Management Survey Patient Impact

Average Wait time for PA responses

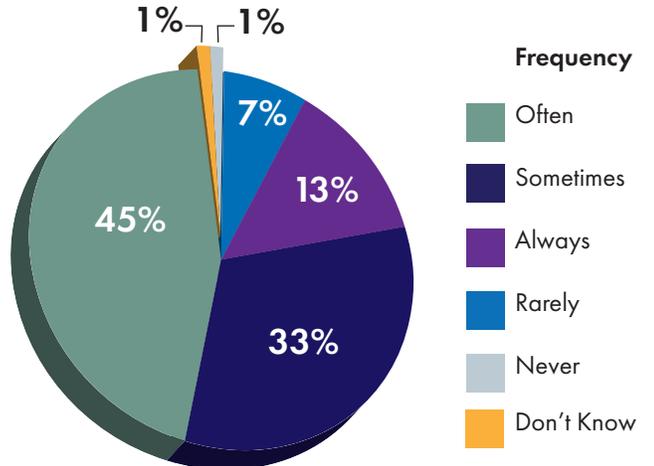
Q: In the last week, how long on average did your practice need to wait for a prior authorization decision from health plans?



22% report waiting 1 -2 business days
75% reporting waiting over 3 business days

98 % report care delays

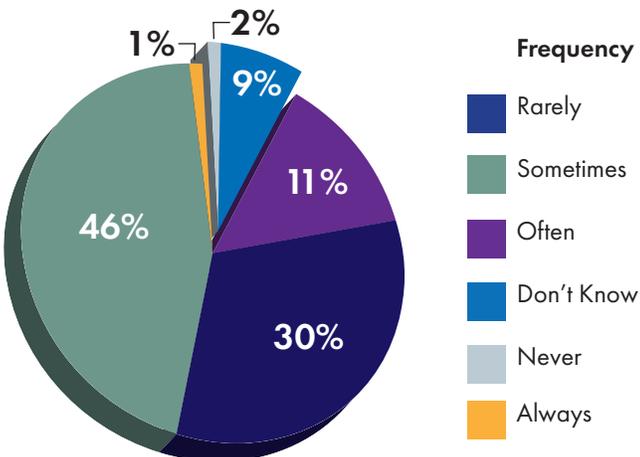
Q: For those patients whose treatment requires prior authorizations, how often does this process delay access to necessary care?



98 % report care delays

Abandoned treatment associated with PA

Q: For those patients whose treatment requires prior authorization, how often do issues related to this process lead to patients abandoning their recommended course of treatment?



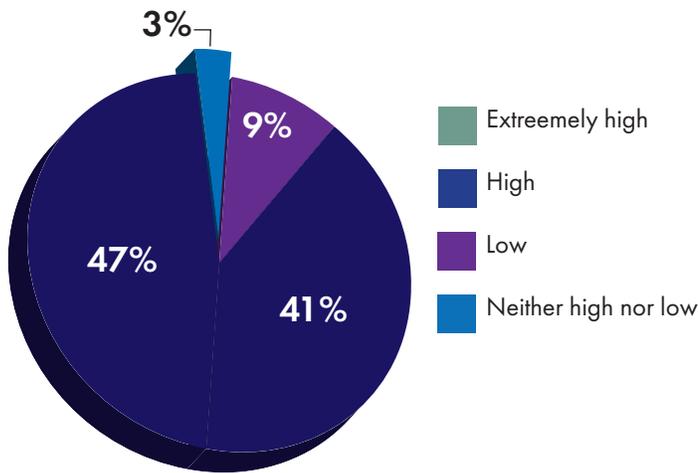
89% report that PAs can at least sometimes lead to treatment abandonment

2018 OMA Prior Authorization and Utilization Management Survey

Physician Impact

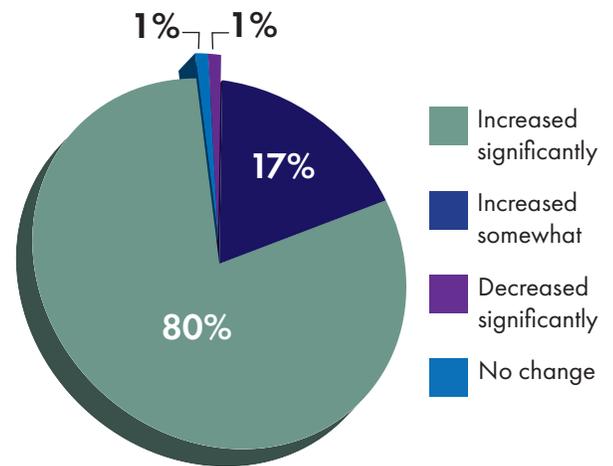
Practice Perspective on PA Burden

Q: How would you describe the burden associated with prior authorization for the physicians, physician assistants and staff in your practice?



Change in PA burden over the last five years

Q: How has the burden associated with prior authorization changed over the last five years for the physicians and staff in your practice?



98 %report PA burdens have increased over the past five years

Additional survey findings

Practice Resources

60% of practices report they have staff who work exclusively on PAs

78 % of practices are sometimes, often or always required to repeat PAs for prescription medications when a patient is stabilized on a treatment regimen for a chronic condition.

Survey Methodology:

- Survey conducted June 2018
- Sample of over 700 practice managers affiliated with OMA members
- 17 questions
- 29% identified as primary care; 60 % as specialists; 9% did not identify their specialty
- Rural and urban counties represented
- Majority in private practices with no affiliation to a hospital or health system

For more information on the OMA's advocacy efforts and reduce Prior Authorization burdens, please contact Courtni Dresser courtni@theoma.org or Trevor Beltz trevor@theoma.org