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Rep. Cliff Bentz, House District 60

Re: HB 2482

Mr. Bentz

I support HB 2482 in regards to Self Service Fuel Dispensaries for the following reasons:

Safety: Over the years of operating **Ontario Chevron** in Ontario Oregon and traveling throughout the country I have concluded that regulated **Fuel Attendant** fuel dispensaries as is required in Oregon are less **safe** than self-service fuel dispensaries in other states. While dispensing fuel into vehicles in Oregon the customer generally ignores or leaves their vehicle during the fueling process due to the customer accepting the fact that the **Fuel Attendant** is overseeing the process. It is impossible for a **Fuel Attendant** to oversee dispensing fuel into all vehicles at the same time, whether its 2 to3 vehicles at a time such as an operation like **Ontario Chevron** or a mega travel plaza. In self-serve states it is required that the customer stays with vehicle during the fueling process and combined with today's safe fuel dispensary equipment provide a very safe environment than does the self-serve restrictions now currently in Oregon. I challenge everybody to pay close attention to what goes on while you purchase and dispense fuel for your vehicle in Oregon and or if you out of the state at a self-serve facility. I am constantly amazed how well and more efficient the self-serve facilities are compared to the regulated facilities in Oregon.

Rural Economic Impact: Another very important factor to support self-serve in rural Oregon is that there are virtually no remodels, equipment upgrades or new fueling facilities being built in our small towns or communities and especially in the states remote areas. This also critically ties into **Safety** due to out dated and less safe fuel dispensing equipment. We have considered multiple times to buy or build in our smaller neighboring towns but have decided against it due to the high expense to dispense fuel in Oregon.

Self-Serve Transition: If HB 2482 becomes law and we can offer self-serve fuel dispensaries, **Ontario Chevron** will gradually work into self-serve as we will teach and support our customer base assuring that our customers are confident and willing to self-fuel their vehicles.

Loss of Jobs: The loss of jobs debate is questionable, as for **Ontario Chevron** we are constantly looking for qualified help. If self-serve is allowed in Oregon this would give us an opportunity to promote within, offer higher pay scales and transfer our key **Fuel Attendant's** into customer support personnel allowing us to offer better safer customer service! I truly believe that Self-Serve is a win - win for rural Oregon!

Sincerely

Dan Jones